



**Minnesota Online assumes that all online faculty:**

- Have academic credentials appropriate to institution where they teach and those credentials are consistent within the institution
- Know the content of the subject and how to deliver content to learners
- Facilitate and construct knowledge through an understanding of how students learn

## DRAFT: Minnesota Online Instructor Competencies

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### Pedagogical

- Uses effective online teaching methods

### Communicator

- Communicates effectively in the online environment

### Social

- Relates to the learner in the online learning environment

### Managerial

- Manages the online learning environment

### Technical

- Uses online learning tools

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### Pedagogical

- Uses effective online teaching methods

- Effectively uses online teaching strategies
- Adapts online teaching strategies to meet learner and content constraints in the online environment
- Clearly explains content to learners
- Effectively assesses learner performance

### Communicator

- Communicates effectively in the online environment

- Uses effective online questioning techniques
- Provides quality feedback to learners
- Displays the ability to engage learners in the online environment

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### Social

- Relates to the learner in the online learning environment

- Establishes a positive presence in the online course
- Builds online relationships between and with learners
- Demonstrates the ability to develop and support and online community

### Managerial

- Manages the online learning environment

- Ability to perform pre and post online course procedures
- Conveys changes and updates information to learners effectively
- Provides direction and support to learners
- Displays effective time management skills

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### Technical

- Uses online learning tools

- Proficient skills in work processing and file management
- Skilled in email communication and handling incoming and outgoing attachments
- Course management skills to navigate, post, create discussions, and to edit/modify content
- Ability to upload and download files (graphics, audio, and etc.)

From <http://www.ion.uillinois.edu> Illinois Network's Online Teacher Competencies <http://www.ion.uillinois.edu/institutes/presentations/020118/fac-comp.swf>  
<http://www.google.com/search?hl=en&q=uillinois+social+managerial+communicator+technical+pedagogical+competence&aq=f&oq=&aqi=>  
WCET Listserv Discussion Resources from Competencies and Standards for Online Faculty led by Dana Dana Offerman  
Provost & Chief Academic Officer, Excelsior College, Co-Chair, WCET Faculty Policies and Practices CIG during March 2010